

BOIL WATER ORDER

Loss of pressure in Town of Skaneateles water

BOIL YOUR WATER BEFORE USING

CUSTOMERS OF THE TOWN OF SKANEATELES LIVING ON ROUTE 20 (BETWEEN COUNTY LINE ROAD AND FULLER STREET), TRANSPORTATION DRIVE, HILLSIDE DRIVE, FRANKLIN ROAD, CLAPP ROAD, MILFORD DRIVE, W. ELIZABETH DRIVE (BETWEEN MILFORD DRIVE AND FRANKLIN ROAD), AND COUNTY LINE ROAD (BETWEEN ROUTE 20 AND OLD SENECA TURNPIKE) ARE HEREBY ORDERED BY THE ONONDAGA COUNTY HEALTH DEPARTMENT TO BOIL ALL WATER FOR DRINKING AND CULINARY PURPOSES.



DIRECTOR OF ENVIRONMENTAL HEALTH

At about 9:00 PM on May 1, 2019 the water system lost pressure due to a water main break. When the distribution pipes and mains lose pressure, it increases the chance that untreated water and harmful microbes could enter the system.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills most bacteria and other organisms in the water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. The symptoms above are not just caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

The water main break was repaired, and the distribution system is being flushed. **You will be informed when tests confirm that no harmful bacteria are in the system and you no longer need to boil your water.** It is anticipated that the problem will be resolved within three days.

For more information, please contact Joe Dwyer of Skaneateles WDs at 315-729-3483 or the Onondaga County Health Department at 315-435-6600.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.